

# Raising The Voice of the HIV Community: Lessons From Strengthening Capacity to Implement Community-led Monitoring (CLM) in Indonesia

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## Background

The HIV epidemic status in Indonesia has significantly improved in recent years, with remarkable progress against HIV.

Stopping the pandemic, however, requires more than scientific breakthroughs or expanded services—it requires a better initiative involving more parties, particularly HIV response beneficiaries.

In this light, strengthening capacity of PLHIV and key population networks to monitor quality of service delivery and to advocate equal access to HIV services, becomes a strategic way to improve cascade of care in Indonesia.

## Description

In 2022, seven PLHIV and key population networks formed an alliance named Joint-CLM to implement community-led monitoring.

**In collaboration of HIV AIDS Research Atma Jaya Catholic University as technical assistance, we conducted five phases:**

- develop capacity building plan,
- conduct series of workshops with people living with HIV and KP networks in district level,
- designing CLM implementation strategies,
- CLM implementation and quality assurance, and
- policy dialogue

## Acknowledgement

Joint-CLM Indonesia and UNAIDS Indonesia

## Lesson Learned

The technical assistant successfully empowered Joint-CLM to monitor the quality of HIV-related services in **19 districts which consist of 41 primary health cares, 3 hospitals, 1 clinic and 3 CSOs.**

Before conducting data collection using surveys, focal points in the regions received capacity building in the form of CLM organization, data collection techniques, data processing and analysis techniques, and advocacy skills. The training was deemed successful since there was a gain in knowledge based on the average pre-test and post test scores of 49.2 to 65. Through the capacity building process, Joint-CLM are able to conduct evidence-based advocacy with the dashboard platform.



Credits: HIV AIDS Research Center, Atma Jaya Catholic University

## Conclusion

Based on the assisting technical CLM activities, several follow-up activities need to be carried out to ensure the sustainability of CLM implementation are monitoring of service improvement commitment; expanding the coverage to include more cities/district as intervention areas; maintaining the CLM management model in additional districts to provide mentoring among focal points; maximizing the utilization of the Joint-CLM dashboard; establishing a shared understanding regarding CLM among stakeholders involved at the national level to facilitate the implementation of CLM in new districts.