

Empowering Communities: CLM as a tool to address gaps in access and quality of health care in EECA countries.

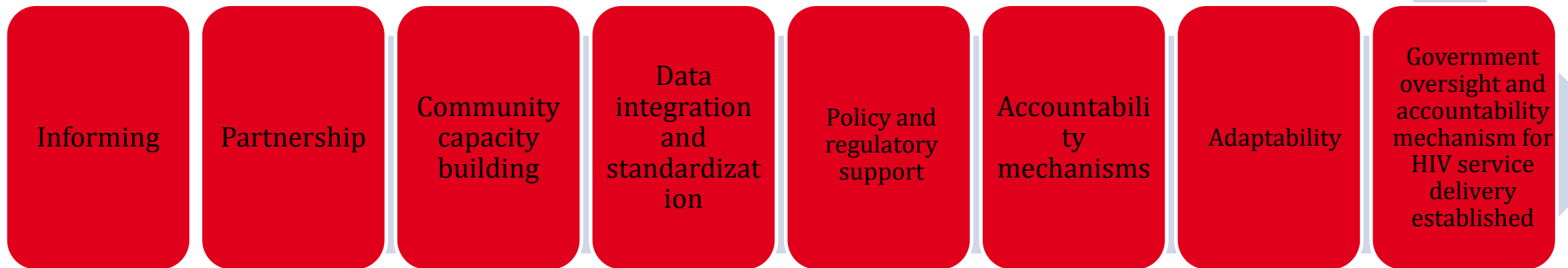
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Theory of Change:

From isolated pilot projects to a unified, integrated system of community oversight for the quality, comprehensiveness, and efficiency of HIV and TB-related service packages.

Goal of Community-Led Monitoring (CLM): To ensure a mechanism for community oversight and accountability in the provision of HIV and TB-associated social and healthcare services.

Accountability is one of the pillars of a modern healthcare system. It complements resilience, effectiveness, efficiency, and resistance to external challenges. Several interconnected and complementary models provide accountability of the healthcare system to the public and patients.



Transformation of HIV and TB Services through CLM

From Fragmentation to Integration

CLM turns scattered pilot projects into a unified system, creating robust public oversight over the quality and effectiveness of HIV and TB services

Community Accountability in Action CLM empowers communities to hold healthcare providers accountable by aligning service delivery with established standards through continuous oversight

Data-Driven Insights

By using structured yes/no questionnaires, CLM evaluates the availability and adherence to service standards, providing critical insights into healthcare performance

Seamless Integration

Embedding CLM into service delivery ensures ongoing, strategic assessments of national HIV responses, using real-time data to drive improvements

Transforming HIV Service Delivery

Universal CLM Integration:

Applies universally across national, regional, and local levels to uphold standards in HIV service provision — availability, accessibility, acceptability, affordability, and quality

Community Empowerment:

Empowers communities, particularly marginalized and vulnerable groups, to lead in data collection, ensuring HIV services are responsive and inclusive

Accountability & Equity:

CLM enhances accountability, transparency, and equity, leading to fairer HIV programming

Transforming HIV Service Delivery

Collaborative Partnerships:

Strengthens collaboration among government, civil society, and communities, improving collective HIV response

Advancing Health Equity:

CLM is crucial for enhancing HIV care quality and accessibility, supporting the goal of health equity for all

Responsive Care Focus:

Emphasizes ongoing support for CLM to meet the changing needs of communities affected by HIV, aiming for a comprehensive and inclusive approach

Strengthening Health Equity through CLM: Key Recommendations

Expand Integration of CLM Across All Levels of HIV and TB Services

Establish CLM universally at national, regional, and local levels to uphold consistent service quality and accessibility.

Empower Communities to Lead in Data Collection and Monitoring

Enable marginalized and vulnerable groups to actively participate in monitoring, ensuring that health services address their specific needs.

Promote Data-Driven Improvements in Healthcare Services

Use structured data insights from CLM to assess service adherence to standards and drive continuous improvement in healthcare delivery.

Strengthen Partnerships Among Stakeholders

Foster collaboration between government entities, civil society, and community organizations to create a unified response to HIV and TB challenges.