

## Q & A and Conclusion Summary

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**Track E:** : Advancing Equity in the HIV Response – Key Populations, Human Rights, and Quality Intervention

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## Anticipated Questions & Suggested Talking Points

### 1. What is unique about the Community Feedback Mechanism (CFM)?

The CFM is Myanmar’s only community-led feedback platform addressing social, legal, and healthcare discrimination. It empowers PLHIV and key populations to report rights violations directly and access support through the **MyRights** mobile app.

### 2. How were most cases resolved?

82% of valid cases were successfully resolved through local CFM committees, often involving peer support, emergency aid, counseling, or legal referrals.

### 3. What are the main barriers faced by the community?

Social discrimination remains the dominant challenge, making up 82% of all cases. Legal and structural stigma continue to hinder access to services.

### 4. How can this be scaled nationally?

Success hinges on multisectoral partnerships, continued funding, and digital literacy. With proper investment, the CFM model can expand beyond the current 6 townships to 16 by 2026.

### 5. What role does the MyRights app play?

It ensures anonymous, accessible, and traceable case submission, especially in rural and fragile settings, enhancing transparency and accountability.

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## Conclusion & Key Takeaways

- The CFM has emerged as Myanmar’s most effective rights-based, community-led reporting system for PLHIV and key populations.
- The project demonstrates the power of integrating digital tools with grassroots peer support.
- Lessons learned underscore the importance of addressing **social and structural determinants** of health, beyond medical care.
- With 82% resolution rate and high community trust, the CFM offers a scalable model for promoting equity and justice in HIV responses.
- Future directions include broader reach, deeper interfaith collaboration, and stronger advocacy linkages at national policy levels.